

Joint Health Overview and Scrutiny Committee (Sandwell and Birmingham)

27 September 2023

Subject:	Update on Changes to Day Surgery at Sandwell and West Birmingham Hospitals NHS Trust
Director:	Rachel Barlow, Managing Director, MMUH Programme Company
Contact Officer:	Jayne Salter-Scott, Head of Public and Community Engagement

1 Recommendation

That the Committee considers and comments on the update on changes to Day Surgery at Sandwell and West Birmingham Hospitals NHS Trust.

2 Reasons for Recommendations

This report is at request of members of the Joint Overview and Scrutiny Committee at its meeting in November 2022.

3 How does this deliver objectives of the Corporate Plan?

Midland Metropolitan University Hospital supports the following board priorities:

Priority 1	We will help keep people healthier for longer
Priority 2	We will help keep people safe and support communities
Priority 3	We will work together to join up services
Priority 4	We will work closely with local people, partners and providers of services



4 Context and Key Issues

- 4.1 To provide an update to committee members on the ongoing work to implement the changes from the formal conversation to Changes to Day Surgery held between March 2022 and April 2022.
- 4.2 We are continually working to improve the quality of care we provide for our patients, and people who use our services. Sandwell and West Birmingham NHS Trust will operate from two treatment centres for planned day surgery; these sites are the Birmingham Treatment Centre and the Sandwell Treatment (currently Sandwell General Hospital). Acute care and elective surgery that require an overnight stay will be delivered at Midland Metropolitan University Hospital (MMUH).
- 4.3 In preparation for the opening of MMUH it is necessary to make changes prior to opening. As part of our clinical service model the Trust has developed clinical pathways including a new theatre model which allocates surgical specialities to a single treatment centre. The new theatre model resulted in a potential change in location of day surgery for General Surgery and Trauma and Orthopaedics.
- 4.4 The table below identifies current and future provision.

Current Provision	Future Provision
General Surgery: Day case surgery is currently delivered from the Birmingham Treatment Centre and Sandwell General Hospital	General Surgery: Birmingham Treatment Centre
Trauma, Orthopaedics and Plastics: Day case activity is currently delivered from the Birmingham Treatment Centre and Sandwell General Hospital	Trauma, Orthopaedics and Plastics: Day case activity: Sandwell General Hospital *Changes will not affect where patients go for their pre-assessment and out-patient care. This remains across both sites



4.5 Several common themes emerged from the conversations:

- **Improve communication and information** about the new hospital and what is moving and what is staying where when the new hospital opens.
- **Travel and access** to different sites will potentially have a financial and time impact on patients and their families and friends.
- People could see the benefits for the **future workforce**.
- Some people thought it would be clearer for patients and would provide a consistency of care, reduce wait leading to **improved patient satisfaction**.

4.6 Progress to-date

The future option for day surgery is based on the new hospital being open. The move to a single site consolidated model for general surgery and trauma and orthopaedics will take place as part of the programme approach to opening Midland Metropolitan University Hospital. We are not in a position at the moment to make the changes as we await the completion of MMUH.

4.7 Improve communication and information

We have developed a 'plan on a page' that we talk through and share with individuals and communities at every opportunity. It offers an explanation of which services are moving to the new hospital and which are remaining at the treatment centres. It is regularly updated, and we are looking into a large print version and version in our most spoken community languages.

4.8 Travel and access

We have activated a Transport and Connectivity Workstream to ensure patients can get to and from the new location between current sites and from wider area.



4.9 Future Workforce

The SWAP Programme which involves us working with Sandwell College to develop courses to upskill local people and help them to gain employment. The MMUH programme has set ambitious targets for ensuring that over 35 per cent of local residents work in or supporting the new hospital.

4.10 The recruitment team, working closely with widening participation team has been successful in offering 14 ward service officer roles through this scheme. We are also working on developing this further to bring in health care support workers. This is part of our commitment to ensuring that we improve not just health, but the life chances for local people.

5 Appendices

None

6 Background Papers

None

